

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu
Assignee: Dell Products L.P.
Title: System and Method for Event Tracking Across Plural Contact Mediums
Serial No.: 10/728,692 Filed: December 5, 2003
Examiner: Gabrielle A. McCormick Group Art Unit: 3629
Docket No.: DC-05675 Customer No.: 33438

Austin, Texas
May 5, 2008

Electronically Filed

COMMISSIONER FOR PATENTS
PO BOX 1450
ALEXANDRIA, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated March 31, 2008, having a shortened statutory period expiring June 30, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.